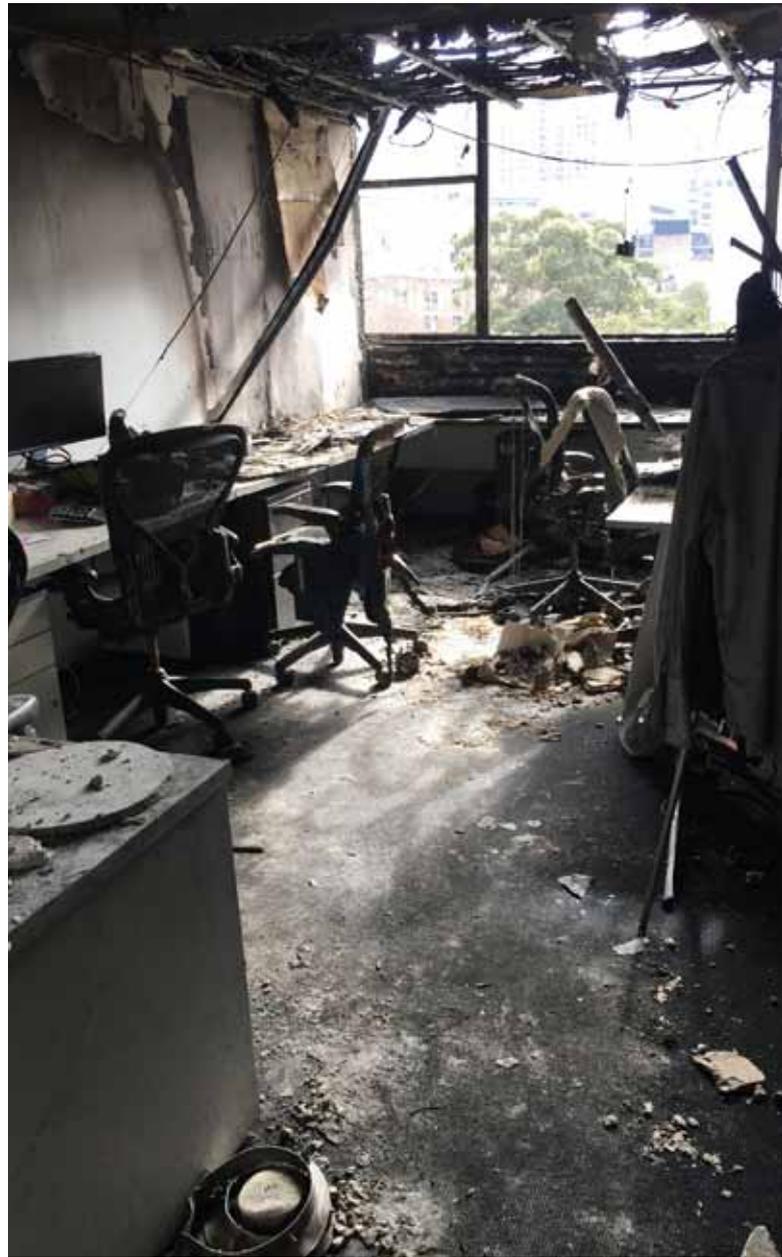




**FIRE DAMAGED CONTENTS**

Commercial offices in the Sydney CBD were heavily affected by soot and smoke when a fire erupted in a piece of faulty electrical equipment. The fire quickly engulfed the office and deposited a thick layer of soot throughout a number of adjoining office spaces and common areas. A senior Loss Adjuster was appointed to assess the claim and arrange for restoration works to commence. Upon inspection of the site the adjuster realised immediately that there were very high end furniture and artworks involved, therefore he needed a specialist Restorer with experience in delicate and fragile contents to attend to this claim. ADR has many years experience in handling delicate and valuable contents affected by soot and were promptly engaged to remove all of the high value items from site to allow the building contractor to begin demolition and rebuilding works. ADR staff carefully and securely wrapped and packed the numerous valuable artworks and transported them off site for detailed examination by an experienced conservator. The conservator then provided a quote to Restore each item to a pre-Event state. The high end furniture items were also carefully removed from site and transported to ADR's Restoration facility for further inspection and report. ADR prepared a comprehensive report listing each piece of furniture with details on the extent of damage and the viability and estimated costs of Restoration. ADR's inspection report determined that a small number of the pieces were technically or economically beyond Restoration, whilst many of the items were only lightly affected and could be Restored to a pre-Event state. The ADR Inspection Report was instrumental in supporting the Adjuster's assessment of the claim.



**Hopefully this is the only water you'll encounter over the break, but "Rest Assured" if you need assistance on a water damage claim. ADR will have plenty of Santa's little helpers on-call and ready to attend throughout the holidays.**



**From all of the team at ADR, we wish you a very Merry Christmas and a safe and relaxing holiday.**

**COMIC RECOVERY**

"Sir, do you know Why Santa Claus goes down the chimney on Christmas Eve? Because it 'soots' him!"

