

OCTOBER 2017

## Structural soot Restoration - Factory fire

A mechanics workshop was affected by soot and smoke when an electrical fault caused a serious fire in a vehicle that was in the factory and due to be repaired. The fire quickly engulfed the car and generated a large amount of smoke and soot which covered the tenant's contents, as well as the walls, ceiling and floors of the 500sqm factory.



The owner of the building placed a claim with their Insurer who appointed a senior Loss Adjuster to assess the claim. The experienced Adjuster engaged a well regarded Insurance building company to undertake the necessary repairs, who in turn engaged ADR to remove the soot from the brickwork, floors and steel portal framework to the roof before the building repairs could be scheduled. ADR's experienced fire damage expert attended site to inspect the damage and compile a detailed proposal for the required Restoration works including a scope of works and cost estimates. ADR's proposal was accepted and soon after the well trained ADR staff began the decontamination process. Once the tenant removed their contents from the factory, the ADR operators began by covering all of the electrical fittings such as power points, lights etc. and mechanical equipment including a car hoist with plastic to protect them during the high pressure cleaning. A scissor lift was brought in to provide the operators with an elevated work platform to safely access the higher areas of the brick walls and the roof frames. The residual water containing soot and debris from the cleaning process was collected and extracted from the floor as the operators progressed through the factory. Detailed hand cleaning with sponges and cloths was also required around sensitive areas where the high pressure water cleaning can not be used, such as power points, light switches and fittings. In a matter of only a few days, the efficient ADR staff were able to successfully Restore the brick walls, concrete floors and roof frames to a pre-Event state, ready for the building contractor to make the necessary repairs.



### FEEDBACK

*Hello Gentlemen,*

*A big thank you to you & your teams for the quick response & service you have & are providing to us at our office this week.*

*SS. Nth Sydney*

*Hi Team,*

*Thanks for the response yesterday afternoon and night. Murray and his team were a great help.*

*CB. Camperdown*

*Hi ADR,*

*Thank you so much for your prompt response. Greatly appreciated.*

*MB. Kingsgrove*

### COMIC RECOVERY

*"No Ma'am, we can't send a Restoration team to your home to remove the ash from the charred snags after your husband burned them on the BBQ. Maybe you should take the tongs off him and start again"*



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