



Professional Restoration Services Newsletter

JUNE 2018

Fire Restoration - Domestic premises

A large home in Sydney's south west was affected by soot and smoke when a fridge caught fire during the middle of the night. The residents of the home were able to extinguish the fire and evacuate the house before the fire caused any serious injuries or did any significant damage to the home. The small fire unfortunately sent smoke throughout the building which ultimately covered all of the contents and structure in a light film of soot. An experienced Loss Adjuster was appointed by the Insurer to manage the claim and they immediately contacted ADR for assistance. ADR's fire Restoration Operators promptly attended site to begin the required works. Once on site, the ADR supervisor inspected the damage, conducted a risk assessment and ultimately developed a scope of works to return the home to a pre-Event state. The staff began by removing and disposing of the heavily burnt fridge, then proceeding to systematically decontaminate each room of the home. ADR's Operators used proven methods developed over many years of fire Restoration services, using powerful industrial vacuum equipment and specially manufactured chemicals along with application specific sponges to remove the soot from all walls, ceilings, floors and fixtures throughout the affected home. Once the ADR Restoration team completed the required works, the Adjuster was able to engage a painter to repaint the walls of the kitchen so that the tenants were able to return to their home. On this claim, ADR were able to Restore the majority of structure and fittings throughout the house, therefore avoiding costly repairs or replacements by builders, effectively saving the Insurer a substantial amount of money.



COMMERCIAL



DOMESTIC



MITIGATION



RESTORATION

COMIC RECOVERY

"Did you say, there's a big fire at the circus? That must be in tents."



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