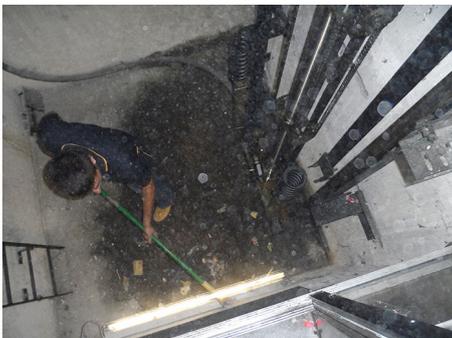


Welcome to the November edition of the ADR Newsletter. In this issue we review two technical restoration projects. If you would like to make a contribution to the newsletter please send your feedback, questions, articles, comments, or testimonials etc. to us by email: [adr@ausdr.com.au](mailto:adr@ausdr.com.au). No names will be published with reader submissions unless specifically requested otherwise.

## PROJECTS

### FIRE IN MULTI STORY APARTMENT BUILDING

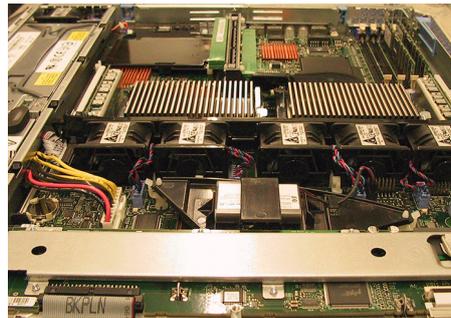
A multi level apartment block was recently affected by a car fire in a lower level parking area. The fire created a lot of soot and smoke which found it's way into the elevator shaft and affected the sophisticated electromechanics involved in operating the lift. The company that maintains & services the lifts immediately rang ADR to arrange for a professional restoration.



ADR restoration Operator decontaminating the lift shaft

ADR staff were given exclusive access to the elevator shaft and immediately set about decontaminating every surface that had been covered in thick black soot. A process that involves specialist surfactants and equipment was used to remove the soot from the concrete walls of the shaft as well as each and every piece of machinery. With the decontamination completed the site was deemed safe for operation and the lift company was able to resume service.

### COMPUTER SERVER "LIGHTNING STRIKE"?



Computer Server.

A well established Insurer recently received a claim for a computer server which had been affected by a "Lightning strike" and was no longer functioning. The Insured had already commissioned a local computer hardware agent to inspect the server and provide a report on the damage. The report from the agent claimed that the server was inoperable and irreparable due to the Mother board and Hard Drive being directly affected by a "Lightning strike" and therefore recommended replacement at a cost of close to \$10K. The Insurer engaged ADR's Technical team to review the findings of the local agent, inspect the server and submit a thorough technical report. The ADR Systems Technician found that there was no evidence of a "Lightning strike" and with the permission of the Insurer, contacted the local repair agent to ask for clarification. The Agents subsequently revised the root cause of the damage to be a "Power Surge". Again ADR's Technician inspected the server and found no evidence of a "Power Surge" to any components in the machine. Ultimately the experienced ADR Technician diagnosed the system failure to be a faulty output stage Power Supply. A replacement power supply was sourced locally for approximately \$500 and installed in the server by the ADR technician. Thanks to the thorough inspection by the experienced technical team at ADR the server was returned to the Insured at a fraction of the cost of replacement without any loss of data.

## COMMUNITY NEWS

ADR is very proud to be a support partner of the McElrea Racing N2C Porsche team driven by Warren Luff in this years Carrera Cup. We would like to congratulate the team on their 3<sup>rd</sup> place in the 2013 Championship and we would also like to thank all the members of the team for their hard work throughout the season.



Warren Luff – No Second Chance McElrea Racing.

N2C is a Youth Safety Campaign with the objective of saving teenage lives by educating young men & women about the dangers of street violence and the realities of road carnage. The N2C program is guaranteed to 'cut through' to the youth of Australia like no other program of its kind promoting personal responsibility and better life choices. N2C is unique in the fact it utilises the glamorous sport of motor racing and specifically chosen role models to draw attention to the program. The N2C Youth Safety program will be the most effective method of engaging today's youth to understand the consequences of antisocial behaviour. Ever. For more information visit : <http://n2c.com.au/>

You can use the below links to join the conversation and interact with us.



**24 HR HOTLINE - 1300 853 920**