



Newsletter



ADR NEWSLETTER FEBRUARY 2013

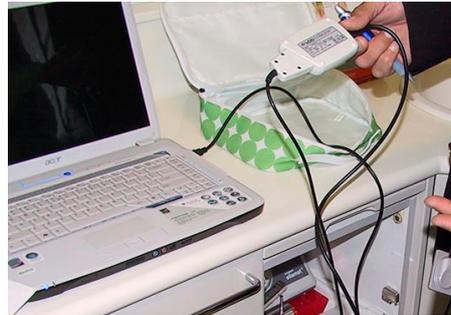
Welcome to the February edition of the monthly ADR Newsletter.

In this issue we take a look at a technical project that ADR's expert staff have conducted. We also look into some new domestic services. Remember we encourage our readers to make contributions to the newsletter so feel free to send your feedback, articles, comments, testimonials etc to us by email: adr@ausdr.com.au.

PROJECTS

MALFUNCTIONING DENTAL X-RAY SENSOR

A dentist found he had a significant technical problem when he attempted to use his X-Ray imaging terminal to capture crucial images of his patient. The dentist immediately contacted the device manufacturer's agent and requested a technician attend the site to determine the fault. The agent's representative inspected the machine and found a fault with the delicate sensor. The agent advised the dentist that the sensor could not be repaired and would need to be replaced at considerable cost. The surgery had breakdown coverage as part of their insurance so promptly contacted their insurer. At this point the insurer engaged ADR's Technical & Engineering department to conduct an independent evaluation of the malfunctioning sensor to determine the cause and the appropriate course of action.



X-Ray imaging device sensor.

ADR's technicians concluded that the sensor's malfunction was as a result of breakdown and could in fact be restored rather than replaced thus saving the insurer over 50% of the replacement value. The sensor was restored at the Caringbah laboratory then returned to the dental surgery where ADR personnel installed the repaired sensor and re-commissioned the X-Ray machine for continued use.

DOMESTIC END OF LEASE CLEANING SERVICES

ADR now offers domestic cleaning services to property managers. It is not uncommon for a tenant to vacate a rental property without conducting the appropriate level of cleaning required as part of the leasing agreement.



Rubbish left behind by exiting tenant.

ADR can provide the necessary services to clean a domestic rental property in readiness for the new tenant. Services include:

- Rubbish removal
- Mould Removal/Remediation
- Carpet / Floor Cleaning & Stain Removal
- Driveway and Path Cleaning
- Bathroom & Kitchen Cleaning
- General Repairs – holes in walls, doors rehung, fly screens repaired.
- Graffiti Removal
- Odour Control
- Garden/pool Maintenance

FEEDBACK

"To the staff and management at ADR. I would like to thank you for your expert guidance and professional conduct during our recent flood and resulting water damaged carpets and equipment. Thanks to your team we were able to continue trading through the restoration and were back to full capacity in a matter of days. I would have no problem recommending ADR for any restoration project."

JC, Miranda

"Hi, I have enjoyed reading your various articles. I would like to read more stories about your document recovery and digitisation projects. Thank you"

MS, Camperdown

YOU CAN "Rest Assured" WITH ADR

24 HOUR HOTLINE
1300 853 920

