

NEWSLETTER

ADR UPDATE

IIIRC CERTIFICATION

ADR's internal policy of continuing improvement in regards to systems and staff means that the management team are always looking for ways to train staff to be better equipped to serve our client's needs. As such ADR recently enrolled it's Operators in IIIRC certified training programs such as water damage Restoration and mould Remediation. Therefore ADR are now a fully Certified IIIRC Restoration services company. ADR's future commitment to training will continue with plans to enrol staff in a wide range of IIIRC courses.



COMIC RECOVERY

"I'll be sure to tell our Sales Manager that you enjoyed his dancing at the CC16 Gala Dinner, I'm not sure it was meant to be entertaining though."



CLAIMS CONVENTION 2016

AICLA/ANZIIF

CC16

Claims Convention



For the third year in a row, ADR were the privileged and proud Platinum sponsor of the annual Claims Convention (CC16). CC16 is jointly organised by AICLA and ANZIIF and is widely regarded as the premier claims related convention in Australia. Held at the Sofitel Sydney Wentworth in the Grand Ball Room on the 20th of September, the annual event attracts Loss Adjusters and Claims Managers from across Australia to enjoy informative presentations from industry experts on such subjects as the future of claims, data analysis and cyber crime etc. Delegates also had many opportunities to network with colleagues and trade suppliers during the break periods. ADR were represented on the double width trade booth at the Convention by the National Sales and Marketing Manager, the Chief Operations Officer and ADR Project Managers. Visitors to the booth expressed their interest in ADR's various services and were eager to hear about how ADR can assist their valuable clients on their claims. Certain delegates also voiced their appreciation for ADR's ongoing support of this important industry event, which was well received. Over 200 delegates attended the one day Convention, with numbers swelling to over 250 for the Gala Dinner. ADR were also the sponsor of the Gala Dinner which was also held in the Grand Ballroom and featured presentations and fantastic live entertainment.

Long serving CEO of AICLA, Tony Libke kindly presented Sean Brushwood with a gift of an elegant decanter as a token of appreciation for ADR's ongoing support of AICLA and this annual event. Following the delicious three course dinner, live entertainment from an energetic nine piece band called Wonderbrass, encouraged many people to take to the dance floor and created a party atmosphere to finish the night.

